

## H. Activities as the Authorized Personal Information Protection Organization

The LIAJ became an authorized personal information protection organization in April 2005, as described in Article 37 of the Act on Protection of Personal Information. Target entities refer to member companies of the Association.

### < Roles of the Authorized Personal Information Protection Organization >

1. Processing complaints on the handling of personal information at target entities.
2. Providing information to target entities to help ensure proper handling of personal information.
3. Conducting other business as necessary to ensure proper handling of personal information at target entities.

### < Summary of FY2005 Achievements >

- a) The LIAJ processed twenty-five complaint cases (of which twenty cases were settled during the year); another 195 cases involved consultations and inquiries.
- b) In line with the Act on Protection of Personal Information and guidelines of the FSA, the LIAJ developed procedural guidelines for personal information protection, and practical guidelines for security management at life insurers.
- c) Based on the Act of Protection of Personal Information, the LIAJ instructed (called on) fourteen target entities with previous problems in personal information protection to comply with the two guidelines described above and implement appropriate measures.
- d) The LIAJ conducted a questionnaire survey of target entities regarding compliance with the guidelines for personal information protection, and offered them seminars regarding personal information protection.