



Tokyo Declaration

Nearly a quarter of a century since the Tokyo Conference in 2002, the EAIC once again convened in Tokyo. Under the theme, “Back to the Origin, A Bridge to the Future ~Asia Reunites at Tokyo ~”, participants engaged in meaningful discussions on the future role of the insurance industry in Asia.

The Conference provided a valuable opportunity to reaffirm the fundamental purpose of insurance, exchange views on the challenges and issues facing each country and jurisdiction, share knowledge and insights, and further strengthen mutual understanding, exchange, and collaboration among participants.

The environment surrounding the insurance industry is undergoing significant change, driven by increasingly frequent and severe natural disasters caused by climate change, borderless and complex risks such as geopolitical instability and cyberattacks, demographic shifts including population aging and increased longevity, and advances in digitalization and AI.

In response to these profound changes, the insurance industry of East Asia hereby affirms the following principles and commitments, and declares its commitment to their realization through collective action:

1. Reaffirm the fundamental purpose of insurance : protecting people against an uncertain future and giving them peace of mind; maintain the soundness of our operations, and contribute to building a resilient and sustainable society while also addressing well-being and the challenges of the post-SDGs era.
2. Enhance preparedness for natural disasters and cyber risks, address the evolving needs of aging and longevity societies, including healthcare, long-term care, and retirement security, and contribute to narrowing protection gaps.
3. Leverage digital technologies and AI, guided by a customer-centric approach, to enhance customer convenience, expand access to insurance, and improve the quality of insurance services and operations.
4. Further develop as a platform for knowledge exchange and collaboration in addressing future challenges, contributing to the development of the next generation of industry leaders while expanding opportunities for women and other diverse talent to take on greater roles across the insurance industry.